Calls to the Fire Station (Fire, Emergency)

消防への連絡 (火災・けが・急病) Shoubou eno renraku

(Kasai · Kega · Kyubyou)

Emergencies: 23119 (no area code)

Fire/ Sudden Illness

火災・救急 Kasai/Kyukyu

- Dial 119 in the case of fire, accidents or sudden illness. Fire trucks or ambulances will be dispatched as needed.
- Clearly explain the service required to the officers: fire (kaji in Japanese) or ambulance (kyukyusha in Japanese).
- In the case of fire, please notify what is burning, and give the location of the fire (provide address details such as XX-chome YY-ban ZZ-gou, Yamato City) and landmark buildings near the fire.
- In the case of an accident or sudden illness, please give your current location (address), nearby landmarks, and give an account of the accident or illness and your name.
- Provide first aid to the injured or sick person(s), if possible, before the ambulance arrives.
- Prepare the person's health and insurance cards or examination card, if available.
- Guide the ambulance to the scene once it arrives. The ambulance will be using a siren.
- If you do not speak Japanese, ask someone around you to call 119.

【Contact: Yamato Fire Station **君** 046-261-1119 (in Japanese)】 大和市消防本部 指令課 Yamato-shi shobo hombu shireika 【Address: 4-4-6 Fukami-nishi, Yamato-shi】